

Serial No. 09/754,182  
28 Apr 2005 Reply to  
28 Oct 2004 Office Action

**Amendments to the Claims**

The following listing of claims will replace all prior versions and listings of claims in the application:

**Listing of Claims:**

1 - 41. (cancelled)

42. (new) A computer implemented network based marketing system allowing a service provider to obtain new and repeat clients, the system configured to send a personalized promotion over a communication network, the system comprising:

a database containing a plurality of client profiles, wherein each profile includes a network contact address for the respective client;

a scheduling module configured to manage a calendar of events for a service provider, including scheduling new appointments and canceling existing appointments, the scheduling module further configured to identify an event on said calendar of events pertaining to a first client;

a merge module configured to create a personalized promotion comprising a personalized message, the identified event on said calendar of events, and a reference providing network access to the scheduling module, the merge module further configured to address the personalized promotion to the first client at the network contact address for said first client; and

a communication module configured to send the personalized promotion via a communication network to the first client at the network contact address for the respective client.

43. (new) The system of claim 42, wherein the personalized promotion comprises a holiday greeting.

44. (new) The system of claim 42, wherein the personalized promotion comprises a birthday message.

45. (new) The system of claim 42, wherein the personalized promotion comprises an anniversary message.

46. (new) The system of claim 42, wherein the personalized promotion comprises an appointment reminder.

47. (new) The system of claim 42, wherein the personalized promotion comprises a prescription reminder.

Serial No. 09/754,182  
28 Apr 2005 Reply to  
28 Oct 2004 Office Action

48. (new) A computer implemented method for conducting network based marketing over a communication network to allow a service provider to obtain new and repeat clients, comprising:  
    searching a service provider database containing a plurality of client profiles for an event pertaining to a client;  
    composing a personalized message to the client pertaining to the event;  
    merging the personalized message with a reference providing network access to a scheduling module that manages a schedule of events for the service provider, wherein the personalized message and the reference comprise a personalized promotion;  
    sending the personalized promotion to the client via a communication network.
49. (new) The method of claim 48, wherein the personalized promotion comprises a holiday greeting.
50. (new) The method of claim 48, wherein the personalized promotion comprises a birthday message.
51. (new) The method of claim 48, wherein the personalized promotion comprises an anniversary message.
52. (new) The method of claim 48, wherein the personalized promotion comprises an appointment reminder.
53. (new) The method of claim 48, wherein the personalized promotion comprises a prescription reminder.